

Certified Sharing and Visibility Designer

1. Universal Containers (UC) uses a custom lightning component with an Apex class to display shipment information (custom object, private OWD). UC sales managers are complaining about two important points:

Shipment records that belong to their teams can be seen by other users.

Shipment amount should be visible only by managers, but sales reps are able to view it.

Which two features did the development team miss that is causing the problems?

Choose 2 answers.

A. Use runAs in test class to enforce user permissions and field-level permissions.

B. Use With Sharing keyword in Apex classes to enforce sharing rules evaluation.

C. Use isSharable keyword in Apex classes to assure record visibility.

D. Use isAccessible() method in Apex classes to check field accessibility

Answer(s): B D

2. Universal Containers (UC) is a fast-growing company that sells containers globally. It has thousands of dealerships throughout the world where local dealers service containers. UC implemented a new Partner Community for its dealers. Each dealership has a dealer manager who manages the service agents. The community-sharing model is private.

What is the optimal option to give dealer managers visibility to customer cases only raised by their service agents?

A. Change external organization-wide default of case object to public read only.

B. Create a sharing rule to share cases created by service agents with their dealer manager.

C. Using the role hierarchy, the cases raised by service agents will be visible to their relevant dealer managers.

D. Create a sharing set to share cases created by serviceagents with their dealer manager.

Answer(s): D

3. Sales manager at universal containers (UC) have requested viewing customer invoices in Salesforce. Invoice data is mastered in the ERP system. The architect at UC decided to surface the customer invoices in salesforce using external objects and did the following:

-Configured an external object called Invoice.

-Created a lookup relationship between account and the invoice.

How can the architect grant the sales managers access to the customer invoices data?

A. By creating sharing rules to share the invoices records with users in sales managers roles.

B. By creating manual sharing to share invoices with relevant sales managers.

C. By creating controlling the invoices object permission on the sales manager's profile.

D. By creating a sharing set to share invoices with users in sales manager role.

Answer(s): C

4. Universal Containers (UC) is implementing Sales Cloud. During the final quarter of the financial year, sales managers help each other close deals. They requested a solution in Salesforce to allow them to share opportunities with other sales managers from different teams as needed. They also requested that sharing deals should expire automatically two weeks after the new fiscal year starts.

Which two options to propose a solution to meet the requirements? Choose 2 answers

A. Apex Sharing to share opportunities with sales managers.

B. Scheduled Apex job to remove access.

C. Opportunity team to share opportunities with sales managers.

D. Sharing Rules to share opportunities with sales managers.

Answer(s): B C

5. Susan posts a file to the chatter fees for a record of an object which OWD is private. Which twostatements accurately describe who can view the file by default?

Choose 2 answers.

- A. Susan and users with the View All Data permission.
- B. Susan and users with access to the record.
- C. Susan and users with a shared chatter post link to the file.
- D. Susanonly.

Answer(s): A B

6. Universal Containers (UC) has implemented Service Cloud. There is a flag field on the case object that marks a case as (Sensitive). UC requested that this flag can be viewed by all users who have access to the case but only be edited by the assigned case assessor. The case assessor is a lookup field on the case object. How can an architect achieve this requirement?

- A. Permission Set.
- B. Object Permissions.
- C. Custom Lightning Component.
- D. Field-level security

Answer(s): C

7. To reduce the case time resolution and improve customer satisfaction, Universal Containers (UC) wants to allow specialized marketing consultants to have edit access to Case records of VIP customers. These casts should be visible only to the support rep who owns the case and the marketing consultants.

Which recommendation should a Salesforce architect give to allow this scenario?

- A. Case organization-wide default Private and Account Team with Read/Edit permission.

B. Case organization-wide default Public Read Only and Case Team with Read permission.

C. Case organization-wide default Private, role hierarchy, and Read Only ownership-based sharing rule.

D. Case organization wide default Private and Case Team with Read/Edit permission.

Answer(s): D

8. Universal Containers (UC) has 600 sales reps. UC has rollout plan to deploy salesforce in 3 weeks. At the end of the second week, they received a "User Role Limit Exceeded" error. After investigation, they discovered that during the user provisioning process, a new role was generated for every new user.

Which two recommendations could solve this problem?

Choose 2 answers.

A. Review the user provisioning process to not automatically create a user role for any new user.

B. Remove role hierarchy from salesforce org and control the record access using apex managed sharing.

C. Contact salesforce support and request to increase the number of users' roles allowed.

D. Create an Apex class to replace the User Roles by generic one as soon as they are created.

Answer(s): A C

9. Universal Containers (UC) has created a public group with certain Sales Engineers to help on complex deals and a sharing rule to grant access to these opportunities. Opportunity OWD is private.

What is the impact of these sharing settings?

A. Subordinates of Managers who have Sales Engineers in the public group will also have access to these records.

B. Sales Engineers that have a similar role of the Sales Engineers of the public group will also have access to these records.

C. Sales Engineers Managers and their managers in the role hierarchy will also have access to these records.

D. Sales Engineers direct reports will also have access to these records.

Answer(s): C

10. Ursa Major Solar is writing test methods.

Which functionality does the system method "runAs()" Verify?

A. Enforcement of a user's public group assignments.

B. Enforcement of a user's field-level security.

C. Enforcement of user's permissions.

D. Enforcement of a user's record sharing

Answer(s): C

11. Universal Containers (UC) enables customers to manage issues using a Customer Community license. The Case external organization-wide default is set to Private. Currently community users can only see cases they created.

What can be done to allow community users to see all cases for their account?

A. Write an Apex class to create manual shares for these users.

B. Ensure the criteria-based sharing rule applies to all users.

C. Create a sharing set for these customers.

D. Upgrade the licenses to Customer Community Plus.

Answer(s): C

12. What advanced tool can Salesforce enable for Large-scale role hierarchy realignments?

A. Set external organization-wide default to public read only

B. Skinny Table Indexing

C. Granular locking

D. Partitioning by Divisions

Answer(s): C

13. Universal Containers (UC) implemented Sales Cloud and requested that salesagents have access to products the company sells and be able to create opportunities for its customers. What should the Organization-Wide Defaults (OWD) be for pricebook?

A. Public Read Only

B. Pubic Read Write

C. View

D. Use

Answer(s): D

14. Universal Containers (UC) uses a custom Visualforce page to displayshipment tracking information (custom object, private OWD) to field manager and agents. The IT team wants to make sure that users have access to only the information that is allowed. Which Apex method must be used to make sure only allowed fields are shown to the users?

A. isReadable()

B. isShowable()

C. isAccessible()

D. isVisibleable()

Answer(s): C

15. The architect has a requirement to create a criteria-based sharing rule based on the customer Social. In the rule in Contact Sharing, the field is not shown on the list of available fields. What might cause this?

- A. The field has been configured for encryption.
- B. The architect does not have permission to Compliance fields.
- C. The architect's profile does not have field level Security (FLS) for this field.
- D. Fields with validation rules are not available for sharing rules.

Answer(s): A

16. The architect at Universal Containers is trying to ensure that security vulnerabilities are not present within the Salesforce organization. What two tests should the architect verify? Choose 2 answers

- A. Test Cross-Site Scripting on Apex queries.
- B. Test Cross-Site Scripting on custom pages.
- C. Test for SOQL Injection.
- D. Test for invalid user access attempts.

Answer(s): B C

17. Universal Containers uses person accounts to represent retail customers and business accounts to represent commercial customers. The Retail Sales team should not have access to commercial customers but have access to ALL retail customers. With organization-wide default on Account set to Private, how might the architect meet these requirements?

A. Give View All access for Accounts to the Retail Sales profile.

B. Update Retail Sales profile to grant access to Person Account record type.

C. Create an owner-based sharing rule on AccountContactRelation to grant access to account contact roles records owned by sales reps.

D. Create a criteria-based sharing rule giving Retail Sales role access to Accounts of type PersonAccount.

Answer(s): D

18. Universal Containers (UC) sales managers are complaining that they cannot access their teams' Shipment records (a custom object). Initially, the admin suggested that this is happening due to misconfigured role hierarchy (Shipment OWD is Private). After investigation, they determined the role hierarchy for these users is incorrect.

What can be the reason why Universal Containers sales managers are not able to see Shipment records?

A. The Grant Access Using hierarchies option on Shipment Sharing Settings was incorrectly disabled by the Salesforce admin.

B. Role hierarchy Implicit sharing was incorrectly disabled by the Salesforce admin.

C. Ownership-based sharing rule for Shipment was incorrectly disabled by the Salesforce admin.

D. Sales managers have only the Read permission on the Shipment object and should not be able to edit their team records.

Answer(s): A

19. Universal Containers (UC) implemented a private organization-wide default for the Container and Case objects.

How can UC give support representatives access to Container and Case records owned by Customer Community users?

A. Create an ownership-based sharing rule that gives access to the head of support role and internal subordinates

B. Create a criteria-based sharing rule that gives access to the head of support role and internal subordinates

C. Support representatives will automatically get access to these records via the role hierarchy

D. Create a Share Group based on the sharing set created for the Customer Community User Profile.

Answer(s): D

20. Universal Containers (UC) has implemented customer community with customer community licenses for their customers. UC requested that any record owned by its customers should be accessible by UC users in the customer support role.

How can an Architect configure the system to support the requirements?

A. Sharing Set

B. Share Group

C. Apex Sharing

D. Sharing Rule

Answer(s): B
