Certified Implementation Specialist - Risk and Compliance

1. Which of the following tables exist within the GRC: Profiles application scope? (Choose three.)

- [ ] A. Document
- [ ] B. Policy
- [ ] C. Risk
- [ ] D. Content
- [ ] E. Indicator

Answer(s): A D E

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2. What are some characteristics of the ServiceNow Store? (Choose four.)

- [ ] A. Some applications are certified by ServiceNow
- [ ] B. All applications are certified by ServiceNow
- [ ] C. Applications may be developed by ServiceNow Technology Partners
- [ ] D. It houses both paid and free applications and integrations
- [ ] E. Applications are built om the ServiceNow platform
- [ ] F. Applications are certified by other developers

Answer(s): B C D E

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3. Which role is not part of ServiceNow GRC?

A. Risk User

B. Risk Developer

C. Risk Manager

D. Risk Reader

Answer(s): B

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4. Which of the following statements is true of a Risk Response task?

A. Only one Risk Response task can be related to a Risk at a time

B. Only users with the risk_manager role or higher can be assigned to a Risk Response task

C. The risk admin role is required to assign the Risk Response task

D. The Risk Response task is automatically progressed through the states using a workflow

Answer(s): D

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5. What table, along with the Policy table, is linked to the Control Objective table by a many-to-many relationship?

A. Entity Class

B. Citation

C. Authority Documents

D. Risk Framework

Answer(s): B

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6. Why would you create Entity classes?

A. To show relationships between tables or objects you are tracking that doesn't otherwise exist anywhere in ServiceNow

B. To be assigned to risk statements, which generate risks for every Entity listed in the Entity Class

C. To be assigned to Control Objectives, which generate Controls for every Entity listed in the Entity class

D. To show relationships between Entities and Policies and map them directory to Citations

Answer(s): A

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7. The Tablename.config:

A. Displays the configuration list view of the table in the browser tab

B. Displays the table in list view within the Content Frame

C. Displays the table in list view within a separate browser tab

D. Displays the configuration list view of the table in the Content Frame

Answer(s): D

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8. Which of the following extends from items?

A. Citation

B. Controls

C. Issue

D. Policy

Answer(s): B

9. What happens when you assign an Entity Type to a Risk Statement?

A. An assessment will be automatically generated to test each Entity listed in the Entity Type

B. A risk assessment is created automatically for every Entity listed in the Entity Type

C. A risk is automatically generated for every Entity listed in the Entity Type

D. The Entity is now going to present a risk score and controls are going to be tied to it

Answer(s): C

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10. There is a direct relationship between Entity Class and Entity Type when:

A. They have the same Entity Types

B. There is no direct relationship

C. They have the same Entities

D. They leverage the same reporting

Answer(s): B

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11. Which filter navigation syntax displays the table in list view within a separate browser tab?

A. Tablename_LIST

B. Tablename.list

C. Tablename.LIST

D. Tablename.List

Answer(s): C

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12. Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can manage the audit process as well as other GRC functions related to audit? (Choose two.)

- [ ] A. sn_grc.manager

- [ ] B. sn_audit.user

- [ ] C. sn_grc.user

- [ ] D. sn_grc.reader

- [ ] E. sn_grc.developer

Answer(s): A B

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13. What table extends from Document Table?

A. Risk

B. Risk Framework

C. Risk Response Task

D. Risk Statement

Answer(s): B

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14. Which of the following are scoped applications related to the Risk and Compliance applications? (Choose four.)

- [ ] A. GRC: GRC Profiles

- [ ] B. GRC: Attestation Design

- [ ] C. GRC: UCF Compliance

☐ D. GRC: Policy and Compliance

☐ E. GRC: Performance Analytics

☐ F. GRC: Risk Management

Answer(s): A C D F

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15. Which tables extend the Content (sn_grc_content) table? (Choose two.)

☐ A. sn_compliance_citation

☐ B. sn_grc_issue

☐ C. sn_compliance_policy_statement

☐ D. sn_risk_risk

Answer(s): A C

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16. All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

A. Item

B. Document

C. Content

D. Indicator

Answer(s): D

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17. Which table stored the links from Entity to Entity Types?

A. [sn_compliance_m2m_profile_profile_type]

B. [sn_risk_m2m_risk_profile]

C. [sn_compliance_m2m_policy_profile]

D. [sn_grc_m2m_profile_profile_type]

Answer(s): D

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18. Where does a policy get published to when it is approved?

A. Knowledge Summit

B. ServiceNow Library

C. Authoritative Records

D. Knowledge Base

Answer(s): D

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19. What GRC module would you access in order to update Entity Types?

A. Risk > Entities

B. Scoping > Profiles

C. Scoping > Entity Types

D. CMDB

Answer(s): C

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20. The ServiceNow Platform requires which external components in order to ingest data from other systems?

A. The platform includes an SDK template that allows developers to enhance it using Java

B. A messaging bus needs to be developed

C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly

D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Answer(s): D