

Implementing Cisco Collaboration Application V1.0

1. In Cisco Unity Express, where are privilege levels assigned?

A. Users

B. User Groups

C. Administrators

D. Mailbox Admins

Answer(s): B

2. TO properly configure the _cisco-uds_tcp.< domain> DNS SRV record, the administrator needs to know which servers are running the Cisco User Data Services service By default, which servers run this service?

A. All call processing nodes in a cluster.

B. All servers in a Cisco Unified Communications Manager cluster.

C. Only the publisher node.

D. The service is disabled by default and then enabled as required on a per-node basis.

Answer(s): B

3. The administrator of a Cisco Unity Connection system would like to set up a new employee and assign him a password of 123. The system gives him an error when he attempts to save the user. Which two of the following settings sections and features of Cisco Unity Connection should the administrator change to set up the user? (Choose two.)

A. Restriction Tables > Minimum Credential Length

B. Restriction Tables > Check for Trivial Passwords

C. User Template > Maximum Credential Length

D. User Template > Check for Trivial Passwords

E. Authentication Rules > Check for Trivial Passwords

F. Authentication Rules > Minimum Credential Length

Answer(s): E,F

4. Which service in the Cisco Unified Communications IM&P server must be enabled to permit third-party XMPP clients to connect from the LDAP Directory?

A. SIP Proxy

B. LDAP

C. XCP Directory

D. SIP Federation

Answer(s): B

5. Which two protocols permit collection information over user's availability status? (Choose two.)

A. SIMPLE

B. SOAP

C. LDAP

D. XMPP

Answer(s): A,D

6. What two configuration options are required for a voice-enabled directory handler to function? (Choose two)

A. The Voice Enabled option is checked for the directory handler

B. An external speech recognition server is deployed

C. The phone menu inputs for the user is set to voice recognition

D. The Allow Users to Use Voice Recognition option is selected in a class of service that is applied to the user.

E. A user must have a display name configured on the User Basics page.

Answer(s): A,E

7. Where must an engineer navigate to configure a service profile for Cisco Jabber in Cisco Unified Communications Manager?

A. User Management > End User

B. User Management > User Settings > Role

C. User Management > User Settings > Service Profile

D. User Management > User Settings > UC Service

Answer(s): C

8. In Cisco TMS, the conference control center shows event logs in instance basis. Which two prefixes does the event log use to identify changes to series of single instances? (Choose two.)

A. Conference

B. Instance

C. Event

D. Information

E. Error

Answer(s): A,B

9. Which two types of objects belong to a partition that is configured in Cisco Unity Connection?
(Choose two.)

A. route patterns

B. forwarded rules

C. user alternate extensions

D. directory handlers

E. voicemail ports

Answer(s): C,D

10. Which Cisco TMS feature manages scheduled and unscheduled conference activity and monitors conference events for connectivity status, alarms, and changes?

A. Directories and Phonebook

B. Provisioning and Configuration

C. Booking and Scheduling

D. Conference Control Center

Answer(s): D

11. An external caller to your company's branch office hears an announcement that the branch office is closed, even though the call occurs during open hours. The user's voicemail is configured on a locally installed Cisco Unity Express system. Which two Cisco Unity Express GUI settings should a systems engineer verify, in order to fix the issue? (Choose two.)

A. Verify that the Business Hours settings on the System tab match the branch office open hours.

B. Verify that the correct time schedule is configured for the Closed greeting for the end user's voicemail configuration on the Voice Mail tab.

C. Check the Network Time & Time Zone settings on the System tab.

D. Verify that the NTP Server settings are correct on the Configuration tab.

E. Check that the Holiday settings on the System tab are correctly set for the branch office.

Answer(s): A,C

12. What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

A. web collaboration

B. whiteboarding

C. automatic LAN configuration

D. basic audio

E. advanced audio/web hosting

F. instant messaging

G. video conferencing

Answer(s): A,D,F,G

13. Which contact photo retrieval method is supported when using UDS as the directory for Jabber?

A. binary object retrieval of the user's thumbnailPhoto attribute

B. None, contact photos are not supported with UDS.

C. photo URI, with pictures hosted on a web server

D. binary object retrieval of the user's jpegPhoto attribute

Answer(s): C

14. By default, what are two options that are presented to callers for directed calls into a Cisco Unity Connection system? (Choose two.)

A. Log in to remote mailbox.

B. Enter user ID and PIN.

C. Leave a message if forwarder has a mailbox.

D. Log in to their mailbox with their PIN.

E. Listen to the opening greeting.

Answer(s): B,D

15. Where can an engineer change a user provisioning password?

- A. Cisco TMPSE account settings
- B. Cisco TMSPE User import page
- C. Cisco TMSPE User Provisioning page
- D. Cisco TMSPE account AD credentials

Answer(s): C

16. What statement about endpoint management in Cisco TMS is true?

- A. Adding the endpoint directly to Cisco TMS provides the less extensive control of the system.
- B. Provisioning the endpoint using TMSPE does add the endpoint itself to Cisco TMS
- C. Adding endpoints already registered to Unified CM to Cisco TMS provides the most extensive management options.
- D. Provisioning the endpoint using Cisco TMSPE does not add the endpoint itself to Cisco TMS.

Answer(s): D

17. An engineer has completed Cisco TMS setup. Which must be set up in Cisco TMS conference call routing for scheduling purposes?

- A. IP port
- B. IP zones
- C. IP DHCP
- D. IP DNS

Answer(s): B

18. What is the preferred way to collect logs from the Cisco IM and Presence Server?

A. Open the IM and Presence Server Administration web page, then from the Service menu, choose Logs and download

B. Open the IM and Presence Server Administration web page, then from the Application menu, choose Plugins and download the RIMT software. Use RTMT to download logs.

C. Go to Serviceability section on the IM and Presence server and download logs.

D. Go to Cisco Unified Communications Manager and select the serviceability and download logs.

Answer(s): B

19. You want to use BFCP for video desktop sharing with Cisco Jabber clients that are registered on two different Cisco Unified Communications Manager clusters. Which option must you configure?

A. Select "Allow Presentation Sharing Using BFCP" in the protocol-specific configuration section of the SIP phones (the CiscoUnified Client Services Framework device).

B. On the SIP trunk, select "Allow BFCP Video Desktop Sharing."

C. On the SIP trunk security profile, select "Allow BFCP Protocol."

D. No option must be configured, because the feature works by default.

E. On the SIP profile, select "Allow Presentation Sharing using BFCP."

Answer(s): E

20. Which codec is supported in Cisco Unity Express?

A. Q.850

B. Q.931

C. G.721

D. G.711

E. G.729

F. Q.2931

Answer(s): D
