Microsoft Power Platform Fundamentals

1. This question requires that you evaluate the underlined text to determine if it is correct.
You have a Power Apps app. You create a new version of the app and then publish the new version. A customer goes through the process of restoring the previous version of the app. In the Version tab for the app, you will see two versions of the app.
Review the underlined text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

> A. No change is needed.

> B. one

> C. three

> D. four

Answer(s): C

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2. A company uses Dynamics 365 Sales. The company uses a browser-based app named Sales Hub. You need ensure that users can access data from mobile devices.
Which app should users install?

> A. Dynamics 365 Remote Assist

> B. Dynamics 365 Finance

> C. Dynamics 365 Business Central

> D. Dynamics 365 for Phones

Answer(s): D

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3. You are a customer service manager.
You need to implement a Power Apps portal that allows customers to submit cases.
Which type of data source is used?

> A. Dynamics 365 Connector

> B. Microsoft SharePoint

> C. Microsoft Azure Storage

> D. Common Data Service

Answer(s): D

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4. HOTSPOT (Drag and Drop is not supported)
You create a user-owned custom entity by using Common Data Service.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
Note: Each correct selection is worth one point.

Hot Area:
Answer Area

Statement	Yes	No
You can change the entity ownership from User to Organization-owned.	○	○
You can create a business rule for a custom entity that can be used in a Flow.	○	○

A. See Explanation section for answer.

Answer(s): A

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5. DRAG DROP (Drag and Drop is not supported)
You need to explain the major components of the Common Data Model (CDM) and their functions. Match each term to its definition.
Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.
Note: Each correct selection is worth one point.
Select and Place:

Tools

Entities

Data connectors

Common Data Service

Common Data Model

Workflows

Answer Area

Purpose

Helps jumpstart application development by leveraging business logic, security, and integrations.

A set of records used to store data.

A. See Explanation section for answer.

Answer(s): A

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6. A distribution company has multiple warehouses.
Tax rates charged on sales orders need to be calculated based on locality and region. You need to recommend a cost-effective solution that can be implemented quickly.
What should you recommend?

A. Check AppSource for a tax add-on.

B. Create alerts in Dynamics 365 Finance for tax table changes.

C. Implement the Common Data Model.

D. Run a Power BI report.

E. Write scripts and code tax updates.

Answer(s): D

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7. DRAG DROP (Drag and Drop is not supported)
You manage the support team at a rapidly growing company.
Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.
Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements.
Each tool may be used once, more than once, or not at all. You may need to drag the split bar between
panes or scroll to view content.
Note: Each correct selection is worth one point.
Select and Place:

Tools

| Power Apps portal |
| Power Automate |
| Power BI |
| Common Data Service |

Answer Area

Requirement   T

Customers must be able to submit support
requests by using a website.

Support requests must be created and stored.

Support technicians must be notified when a new
support request is entered.

Support technicians must be able to enter a
status report for work completed during the
previous week by using a mobile app.

A. See Explanation section for answer.

Answer(s): A

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8. HOTSPOT (Drag and Drop is not supported)
You are building Power Apps apps that use both Dynamics 365 Sales and Microsoft 365.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
Note: Each correct selection is worth one point.
Hot Area:

Answer Area

Statement	Yes	No
Dynamics 365 Sales and Microsoft 365 must be in the same tenant to allow Single Sign-On (SSO).	O	O
You must download a product from AppSource to ensure that SSO works with Dynamics 365 Sales and Microsoft 365.	O	O

A. See Explanation section for answer.

Answer(s): A

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9. You need to implement Microsoft Business Applications along with the Microsoft Power platform.
Which three Microsoft products are part of the Power platform? Each correct answer presents a complete
solution.
Note: Each correct selection is worth one point.

☐ A. Power Apps

☐ B. Azure Active Directory

☐ C. Power Automate

Answer(s): A C E

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10. HOTSPOT (Drag and Drop is not supported)
A company plans to implement Power Platform apps. The company does not plan to use any development tools or plug-ins.Which actions can you perform?
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
Note: Each correct selection is worth one point.
Hot Area:

Answer Area

Statement	Yes	No
You can synchronize account information from Dynamics 365 Sales with a third-party database.	○	○
You can create invoices from orders and then send the invoices to the customer by using a Power Automate flow.	○	○

A. See Explanation section for answer.

Answer(s): A

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11. A large retail company implements Power Apps, Microsoft Flow, and the Common Data Service.
The board of directors is asking whether users are finding value in the technology. The company would like to measure and report usage of the software.
You need to recommend a tool to determine software usage.
What should you recommend?

A. Microsoft Intune

B. Azure Stream Analytics

C. Power Platform Analytics

D. Dynamics 365 Product Insights

Answer(s): C

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12. DRAG DROP (Drag and Drop is not supported)
A company uses Power Apps.
You need to perform administrative tasks for the company.
Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
Note: Each correct selection is worth one point.

Select and Place:

Admin centers

Azure Active Directory

Dynamics 365 Admin center

Power Apps Admin center

Power BI Admin portal

Answer Area

Requirement	Admin center
Create user accounts for Power Apps.	Admin center
Assign the Environment Maker role to a user.	Admin center

A. See Explanation section for answer.

Answer(s): A

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13. HOTSPOT (Drag and Drop is not supported)

A rapidly growing company wants to empower users to build apps, automate business processes, and analyze data without requiring IT expertise or development skills and without increasing IT expenses and dependencies.

You need to recommend tools so that users can accomplish specific tasks.

Which tools should you recommend? To answer, select the appropriate options in the answer area.

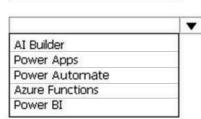Note: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Application
Build automatic workflows that access multiple data sources.	▼ AI Builder / Power Apps / Power Automate / Azure Functions / Power BI
Create custom apps that address specific business needs.	▼ AI Builder / Power Apps / Power Automate / Azure Functions / Power BI
Design insightful data visualizations.	▼ AI Builder / Power Apps / Power Automate / Azure Functions / Power BI

A. See Explanation section for answer.

Answer(s): A

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14. HOTSPOT (Drag and Drop is not supported)

A company plans to use Power Platform to build apps which address specific business challenges. You need to recommend the appropriate types of Power Apps to use.

What should you recommend? To answer, select the appropriate option in the answer area.

Note: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Tool
Field technicians need a mobile app to capture the location and the image of defective products.	▼ Canvas app Power Apps Portals Common Data Service
Sales representatives need to see different views and dashboards in the sales app.	▼ Canvas app Model-driven app Power Apps Portals

A. See Explanation section for answer.

Answer(s): A

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15. DRAG DROP (Drag and Drop is not supported)

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel. You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Note: Each correct selection is worth one point.

Select and Place:

Tools

Business rule

Business process flow

Power Automate

Power BI

Answer Area

Requirement	Tool
If a customer is travelling with a person under the age of 18, a field must display to collect date of birth for the under 18 traveler only.	
Ensure that all travel agents use the same process with all customers.	
Send a confirmation email to customers after reservations are complete.	

A. See Explanation section for answer.

Answer(s): A

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16. DRAG DROP (Drag and Drop is not supported)

A company has locations in multiple regions. The company develops solutions based on Power Apps and Power Automate.

You need to recommend features to support the implementation.

Which Power Platform features should you recommend? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Note: Each correct selection is worth one point.

Select and Place:

Features

Environment

Security group

SharePoint library

Answer Area

Requirement	Feature
Ensure fastest response times for each company location.	
Create test and production copies of the data and apps.	

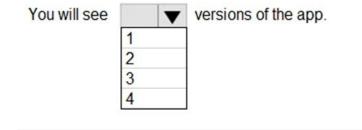A. See Explanation section for answer.

Answer(s): A

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17. HOTSPOT (Drag and Drop is not supported)
You have version 1.0.0.0 of a published Power Apps app. You create and publish version 2.0.0.0 of the app.
A customer goes through the process of restoring the previous version of the app.
How many versions of the app are displayed in the Version tab for the app? To answer, select the appropriate option in the answer area.
Hot Area:

Answer Area

You will see [▼] versions of the app.

1
2
3
4

A. See Explanation section for answer.

Answer(s): A

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18. HOTSPOT (Drag and Drop is not supported)
A company is evaluating ways to connect Power Platform apps to external services to perform complex activities.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
Note: Each correct selection is worth one point.
Hot Area:

Answer Area

Statements	Yes	No
You can create a canvas app that scans and parses documents using Azure Cognitive Services and then adds the appropriate information to Dynamics 365 Sales.	○	○
You can create a canvas app that uses Azure Cognitive Services to read incident records and identify tickets that need to be escalated based on sentiment score.	○	○

A. See Explanation section for answer.

Answer(s): A
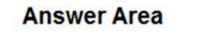
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19. A company uses Power Platform.
You must ensure that users cannot share customer data with other users. You must also ensure that uses cannot connect to data sources unless you grant the user explicit permissions to access a data source.
You need to recommend solutions to meet the company's security requirements.
Which two types of policies should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

☐ A. Office cloud policies

□ B. Group Policy Objects

□ C. environment-level policies

□ D. tenant-level policies

□ E. preset security policies

Answer(s): C D

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20. HOTSPOT (Drag and Drop is not supported)
An organization plans to create Power Platform solutions and is evaluating Microsoft Dataverse. Instructions:
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.Hot Area:

Answer Area

	Yes	No
Virtual table data is stored in Microsoft Dataverse.	○	○
Columns are used in forms and views.	○	○

A. See Explanation section for answer.

Answer(s): A