

Comptia Project+

1. The project team needs to collect three different prices for a specific deliverable. Which of the following documents will be sent to potential vendors?

A. RFP

B. RFO

C. RFQ

D. RFI

Answer(s): C

2. Which of the following scheduling algorithms establishes floats, durations, and paths between work schedule activities?

A. PERT

B. AON

C. GERT

D. CPM

Answer(s): D

3. Which of the following can aid in the identification of root causes of defects?

A. Run charts

B. Pareto charts

C. Ishikawa diagrams

D. Histograms

Answer(s): C

4. When creating a communication plan, the project manager should include the escalation path, format and frequency of meetings, and:

A. Budget

B. Roles and responsibilities

C. Risk and issue log

D. Scope

Answer(s): B

5. A project manager is mapping out a project based upon the dependencies of the project activities. Which of the following would be BEST for this process? (Select TWO).

A. PERT

B. ADM

C. Gantt

D. CPM

E. PDM

Answer(s): B,E

6. Which of the following types of risk responses would an insurance policy describe?

A. Mitigated

B. Avoidance

C. Transference

D. Acceptance

Answer(s): C

7. A project team member, Joe, has completed his project work. Although the project is not completed yet, Joe has been assigned by the PMO director to a new project. Which of the following describes the organization structure Joe works in?

A. Matrix

B. Strong Matrix

C. Functional

D. Project based

Answer(s): D

8. Which of the following are common components of a project transition plan? (Select TWO).

A. Budget analysis

B. Risk assessment

C. Extended support

D. Ownership identification

E. Work performance

Answer(s): C,D

9. While working on a project, an unforeseen event arises that impacts a project objective. Which of the following should be updated as a result?

A. Risk register

B. Issue log

C. Stakeholder register

D. Change log

Answer(s): B

10. A project team is deciding on whether to "make or buy". As part of the decision-making process, the team decides to request a product update from key product suppliers. Which of the following should be used to facilitate this?

A. RFP

B. RFQ

C. RFI

D. Vendor selection

Answer(s): C

11. Which of the following may have a significant adverse impact upon the successful completion of an international project? (Select THREE).

A. The project plan

B. Travel costs

C. Language barriers

D. Time zones

E. Scheduled vacations

F. Co-location of resources

Answer(s): B,C,D

12. A company is replacing their file server with a new one. During the data migration, the old file server experiences critical hardware failure. The data migration cannot continue until the hardware is replaced. This repair will put the project behind schedule by a week. Which of the following actions should the project manager do FIRST?

A. Update communication plan

B. Manage the issue

C. Prepare performance report

D. Schedule a meeting

Answer(s): B

13. Which of the following conflict resolution techniques results in a lose-lose scenario?

A. Compromise

B. Confronting

C. Negotiating

D. Forcing

Answer(s): A

14. Which of the following can be identified using a run chart?

A. Causes of defects

B. Trends

C. Sample

D. Relationships between variables

Answer(s): B

15. A WBS dictionary:

A. provides a description of all of the components of a WBS, and a brief summary of its SOW, scope and deliverables.

B. is a granular hierarchical breakdown of the work to be undertaken by the project team, to meet the objectives of the project.

C. allocates the WBS components to appropriate teams or named individuals within teams.

D. describes how a project will be decomposed into smaller, manageable subprojects or work packages.

Answer(s): A

16. As a way to systematically identify risks inherent to a project, which of the following tools would be used?

A. Risk Matrix

B. Risk response plan

C. Risk probability and impact matrix

D. Risk Breakdown Structure

Answer(s): D

17. Which of the following statements is considered a project management best practice?

A. Completion of the charter is the first deliverable of project planning

B. Project initiation occurs before project planning begins

C. When execution begins, monitoring and controlling begins

D. Each of the five process groups within the project management life cycle should be completed consecutively

Answer(s): B

18. A project stakeholder wants to make changes to a project after work on the project has already started. Which of the following should the project manager do FIRST?

A. Perform an analysis on the requested change submitted by the stakeholder

B. Recruit new project team members to expedite the change's completion date

C. Assign the request a tracking number and record in change request log

D. Submit stakeholder's change request to the change control board

Answer(s): C

19. Which of the following should a project manager do for a team member who does not speak the same language?

A. Ask for a replacement team member that speaks the same language.

B. Send the team member to training on the desired language.

C. Communicate with the team member using translation software.

D. Hire a translator to assist the team member in communicating.

Answer(s): D

20. A draft structure for a risk tracking sheet has been provided below:

A. Risk matrix

B. Risk rating

C. Revised project schedule

D. Stakeholder risk tolerance

Answer(s): B
