

CPIM - Supply Chain Management Review

1. What would MOST LIKELY be a structural question?

A. Are we over our capacity at the plant?

B. Will the firm make or buy its products?

C. Is a work center going over capacity?

D. How much of a particular product will need to be produced next month?

Answer(s): B

2. What is the first step in determining what a customer "wants"?

A. Have sit down meeting with them

B. Evaluate what customer gives

C. Identify who the customer is

D. Listen to the customer

Answer(s): C

3. Which of the following are NOT characteristics of a project

A. On-time focus

B. Have a start and finish

C. Risks and Issues identified

D. Specific purpose and desired results

Answer(s): C

4. Good performance measures should be all of the following EXCEPT

A. Be customized to suit the environment

B. Be understood only by the person doing the work

C. Reflect the manufacturing strategy

D. Be non-financial in nature

Answer(s): B

5. Quality at the source is one of the most powerful concepts in what?

A. JIT

B. Kaizen

C. Six Sigma

D. Total Quality Management (TQM)

Answer(s): D

6. What would be considered the BEST measure of a good design?

A. Short time to market

B. Lowest amount of failures

C. Lowest cost of the product

D. Creates value for the customer

Answer(s): D

7. The pharmaceutical and aircraft industries have one thing in common, they must both

A. Run a job shop

B. not export their products

C. Use JIT manufacturing

D. Use lot traceability

Answer(s): D

8. A company decides to buy out one of its suppliers. This is a strategic move to be more what?

A. Kanban Integrated

B. Horizontally integrated

C. JIT Integrated

D. Vertically integrated

Answer(s): D

9. Job or task-level changes are most appropriately defined by what?

A. Work Teams

B. 1st level management

C. Cross-functional team

D. Quality Circle

Answer(s): A

10. Which of the following are types of distribution channels?

I) Direct shipments

II) Consolidation shipments

III) Local Distribution

A. I & III Only

B. II & III Only

C. I & II Only

D. I, II, & III

Answer(s): D

11. A successful Employee involvement program includes which of the following?

I) Common understanding of the employee's role in the plant

II) Management clearly defining the problems to be solved

III) Provide teams with authority to change work process

IV. Developing a rewards system

A. I, III, & IV Only

B. I, II, & IV Only

C. II, III, & IV Only

D. I, II, & III Only

Answer(s): A

12. Which of the following in a modern company is the LOWEST cost element?

A. Labor Cost

B. Material Cost

C. Inventory Cost

D. Overhead Cost

Answer(s): A

13. What are principles of strategic revolution?

I) The bottleneck is at the top of the bottle

II) Strategic planning isn't strategic

III) Plan then strategize

IV. Strategy planning must be subversive

A. I, III, & IV

B. II, III, & IV

C. I, II, & IV

D. I, II, & III

Answer(s): C

14. To purchase a new hole-boring machine to increase capacity of the plant would be considered what?

A. Supply Investment

B. Capacity Investment

C. A financial Investment

D. A capital investment

Answer(s): D

15. What is the BEST way to resolve people issues in change management?

A. Inform users of change as early as possible and include them in the decision making process

B. Create excellent training materials

C. Punish anyone who does not work with the new process

D. Have in-person training with users

Answer(s): A

16. What is the MOST important requirement for a jobbing environment?

A. Inventory cost reports

B. Detailed shop floor reporting

C. Accurate MPS

D. Detailed Business Plan

Answer(s): B

17. Which of the following are competitive dimensions of manufacturing?

I) Innovation

II) Dependability

III) Inventory

A. I & III Only

B. I, II, & III

C. II & III Only

D. I & II Only

Answer(s): D

18. What is the tool used to formally announce the company's intention, its scope of operations and its purpose?

A. Corporate Strategy

B. Strategic Planning Model

C. Business Strategy

D. Mission Statement

Answer(s): D

19. Which of the following are important factors to institutional change?

I) Show how new approaches, behaviors, and attitudes improve performance

II) Create top notch training materials for new users

III) Next generation of managers really personify the new approaches

A. I & III Only

B. II & III Only

C. I, II, & III

D. I & II Only

Answer(s): A

20. Which of the following are the three topics under the definition and design phases of a project?

I) Objective

II) Statement of Work

III) Scope

IV. Strategy

A. I, III, & IV Only

B. I, II, & IV Only

C. II, III, & IV Only

D. I, II, & III Only

Answer(s): A
