

Certified Platform App Builder

1. Universal Containers manages internal projects by department using a custom object called Projects. Only employees in the project's respective department should have view access to all of the department's project records. If an employee changes job roles and moves to another department, the employee should no longer have access to the projects within their former department.

Which two options will meet these requirements assuming the organization-wide default for Projects is set to Private? (Choose two.)

- A. Create a criteria-based sharing rule using the Project's department that grants access to users by profiles.
- B. Create a criteria-based sharing rule using the Project's department that grants access to users by permission sets.
- C. Create a criteria-based sharing rule using the Project's department that grants access to users by roles.
- D. Create a criteria-based sharing rule using the Project's department that grants access to users by public groups.

Answer(s): C D

2. Universal Containers has a customer base where many customers have the same or similar company names. Which functionality should be configured to improve an end user's search experience? (Choose two.)

- A. Update the account search layouts search filter fields.
- B. Update the account search layouts accounts tab columns displayed.
- C. Update the account search layouts search results columns displayed.
- D. Update the account search layouts list view filter settings.

Answer(s): B C

3. The previous administrator of Cloud Kicks' (CK) Salesforce Organization used text as the field type when creating new custom fields. CK's current roadmap requires a project that will clean this up during the Lightning migration.

Which three field types should be considered to keep better track of contact information fields? (Choose three.)

A. Email.

B. Date

C. Time

D. Number

E. Phone

Answer(s): A B E

4. What is a true statement when deleting a dashboard?

A. Deleting a dashboard also deletes the components within it. It does not delete the custom reports used by the components.

B. Deleting a dashboard does not move the dashboard to the Recycle Bin and therefore the dashboard cannot be recovered.

C. Deleting a dashboard also deletes the components within it as well as the custom reports used by the components.

D. Deleting a dashboard requires a user to first edit the components to remove the underlying reports.

Answer(s): A

5. A junction object has two Master-Detail relationships, a primary and a secondary master object. What happens to a junction object record when both associated master records are deleted?

A. The junction object record is permanently deleted and can't be restored.

B. The delete operation cannot be performed on both master records.

C. The delete operation is not allowed with Roll-up summary fields defined.

D. The junction object records is deleted and placed in the recycle bin.

Answer(s): D

6. Universal Containers wants its Field Sales team to only see the accounts that they own. Separate North American and European marketing teams should only see accounts in their respective regions. The Inside Sales Team needs to see all accounts in Salesforce. How should an app builder accomplish this?

A. Set the Organization-Wide Default to Public for accounts. Create profiles for each Marketing Team, and create an Inside Sales Team role that is at the top of the Role Hierarchy.

B. Set the Organization-Wide Default to Public for accounts. Create criteria-based sharing rules for each Marketing Team, and create an Inside Sales Team permission set with the "View All" setting for accounts.

C. Set the Organization-Wide Default to Private for accounts. Create permission sets for each Marketing Team, and create an Inside Sales Team profile with the "View All" setting for accounts.

D. Set the Organization-Wide Default to Private for accounts. Create criteria-based sharing rules for each Marketing Team, and create an Inside Sales Team profile with the "View All" setting for accounts.

Answer(s): B

7. The app builder has just created a Visual Workflow for the VP of Service. Which two Flow be accessed by users? (Choose two.)

A. Custom Button

B. Quick Action

C. Visual Workflow Launcher

D. From a Process

Answer(s): A D

8. Which two metadata changes can be made directly in a production environment without deploying from a sandbox? (Choose two.)

A. Validation rules

B. Apex Triggers

C. Apex Classes

D. Visualforce pages

Answer(s): A D

9. The Training team at Universal Containers uses a custom Training object to track their customer training sessions. An app builder needs to create a relationship between the Training object and the related Students' record.

Which two statements are true when creating a Student Lookup field on the Training object? (Choose two.)

A. On Training record, the Student Lookup field can be made optional.

B. On Student record, users can set up Roll-up summary field on Training records.

C. On Training record, users can only delete Students, if they have access to it.

D. Cross-object field updates between Training and Student records are not supported.

Answer(s): A C

10. An app builder would like to streamline the user experience by reflecting summarized calculations of specific fields on various objects.

Which three field types could be used in roll-up summary fields to accomplish this? (Choose three.)

A. Checkbox

B. Date

C. Percent

D. Time

E. Currency

Answer(s): B C E

11. Which two are capabilities of record types? (Choose two.)

A. Displaying different field labels.

B. Displaying different page layouts.

C. Filtering picklist values.

D. Having multiple record types on one record.

Answer(s): B C

12. A custom object has a Public Read Only sharing setting that does not grant access using hierarchies. A dynamic sharing rule provides Write access to the object to the Global Marketing public group if the record is marked as Global. A user creates a new record and marks it as Global.

Who will have write access to the record?

A. The Global Marketing public group and anyone above the owner in the role hierarchy.

B. The record owner and the Global Marketing public group.

C. The record owner and anyone above the owner in the role hierarchy.

D. The Global Marketing public group, the record owner, and anyone above the owner in the role hierarchy.

Answer(s): B

13. Which three are features of the Custom Button? (Choose three.)

A. Custom Button with Javascripts enhance Lightning Experience.

B. Custom Button is available for User Object.

C. Custom Button display at the top and bottom of a page.

D. Custom Button is available for Person Account.

E. Custom Button can reference an external app.

Answer(s): A C E

14. Universal Containers has two teams: Sales and Services. Both teams interact with the same records. Sales users use ten fields on the Account record. Service users use three of the same fields as the Sales team, but also have five of their own, which the Sales team does not use. What is the minimum configuration necessary to meet this requirement?

A. One profile, one record type, one page layout.

B. One profile, two record types, one page layout.

C. Two profiles, two record types, two page layouts.

D. Two profiles, one record type, two page layouts.

Answer(s): C

15. In Salesforce Classic, which two statements are true for embedding a Visualforce page in a page layout? (Choose two.)

- A. Visualforce pages on a field set have attribute for width and height.
- B. Visualforce pages can only be placed in the Visualforce section in a page layout.
- C. Visualforce pages on a page layout have attributes for width and height.
- D. Visualforce pages can be placed in the details section of a page layout.

Answer(s): C D

16. Which two rules can be configured for the Opportunity object? (Choose two.)

- A. Escalation Rule
- B. Validation Rule
- C. Assignment Rule
- D. Workflow Rule

Answer(s): B D

17. Universal Containers uses a private Account sharing model. They have a Process Improvement team with representatives from multiple departments that needs to view all accounts that have been flagged as problem accounts.

How should this team be granted access to the records?

- A. Use a record owner sharing rule that is shared with the Process Improvement public group.
- B. Use a criteria-based sharing rule where the accounts are shared with the Process Improvement public group.
- C. Write a trigger to use Apex Managed Sharing to grant access with the Process Improvement team.

D. Use a record owner sharing rule that is shared with the Process Improvement role.

Answer(s): B

18. Universal Containers wants to test code against a subset of production data that is under 5 GB. Additionally, Universal Containers wants to refresh this sandbox every weekend. What type of sandbox should be used to accomplish this?

A. Developer Pro

B. Developer

C. Full

D. Partial Copy

Answer(s): D

19. Universal Containers has a custom project evaluations object used by three business teams. Business team managers have requested that project evaluations be tracked and managed independently of each other with different set of custom fields and picklist values. What is minimally required configuration to accomplish this?

A. With a custom project evaluation object, create separate record types with different picklist values and page layouts for each team. Create and assign separate profiles by team.

B. Create separate page layouts to determine the fields and picklist values for each user based on the team indicated on their user record. Use field-level security to restrict access to each team's fields.

C. Create separate custom objects to track project evaluations independently of each other with record types and page layouts. Assign custom objects permissions with three different profiles.

D. With a custom project evaluation object, create a separate page layout for each team and assign them using a profile. Use permission sets to configure each team's field list and picklist values.

Answer(s): B

20. At Universal Containers, multiple departments utilize the Case object for different purposes. Some users submit cases while other users provide customer support with case records. What is the minimum required configuration for an app builder to enable different users to see different fields, based on the case type?

A. Record Types, Page Layouts, Case Teams, and Profiles.

B. Record Types, Page Layouts, Support Process, and Profiles.

C. Record Types, Page Layouts, Permission Sets, and Profiles.

D. Record Types, Page Layouts, Field Sets, and Profiles.

Answer(s): C
